



2019-20

PARENTS FEEDBACK



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DR.PDB HIMALAYAN GOVT.PG COLLEGE

Parents Feedback 2019-20

Dr P.D.B.H. Govt. P.G. College, Kotdwar Uttarakhand is taking one by one step towards achieving the goal of establishing the institute as an excellent place of teaching-learning with all other infrastructural facilities and amenities. The parents feedback is very important as parental involvement not only helps parents contribute positively to their wards learning experiences but also can be an indicator of the quality of curriculum imparted by the college. In each academic session we asked parents to complete a parent feedback form (provided by the college). An academic session 2019-20 annual survey was conducted to assess the satisfaction of parents regarding the teaching-learning services provided by the college.

Each year we ask parents to complete a feedback form to gain an insight into how college could improve on various parameters.

The feedback collected included rating of key services on a five point scale:

- 1 Excellent (05)
- 2 Very Good (04)
- 3 Good (03)
- 4 Satisfactory (02)
- 5 Poor (01)

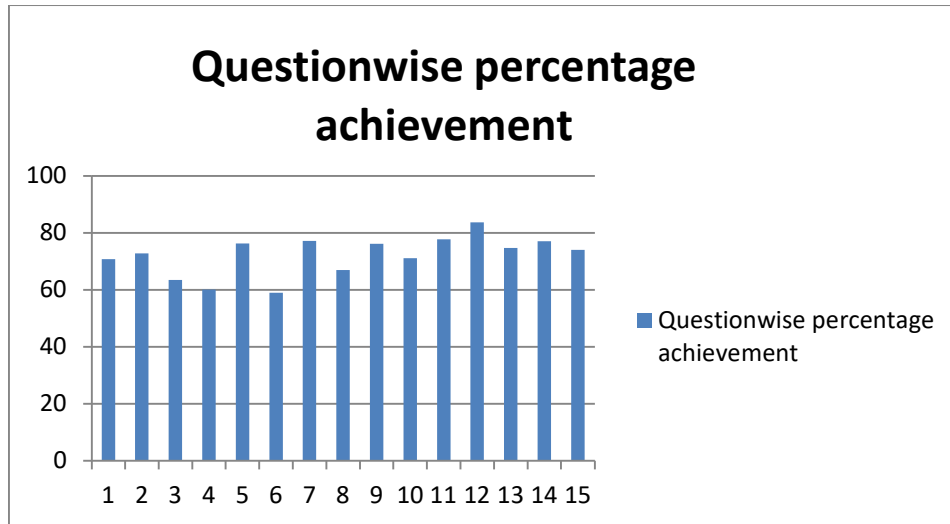
Salient features of Survey

1. No. Of parents Participated: 626
2. Total No. Of Question included: 15
3. Category of Responses: 05

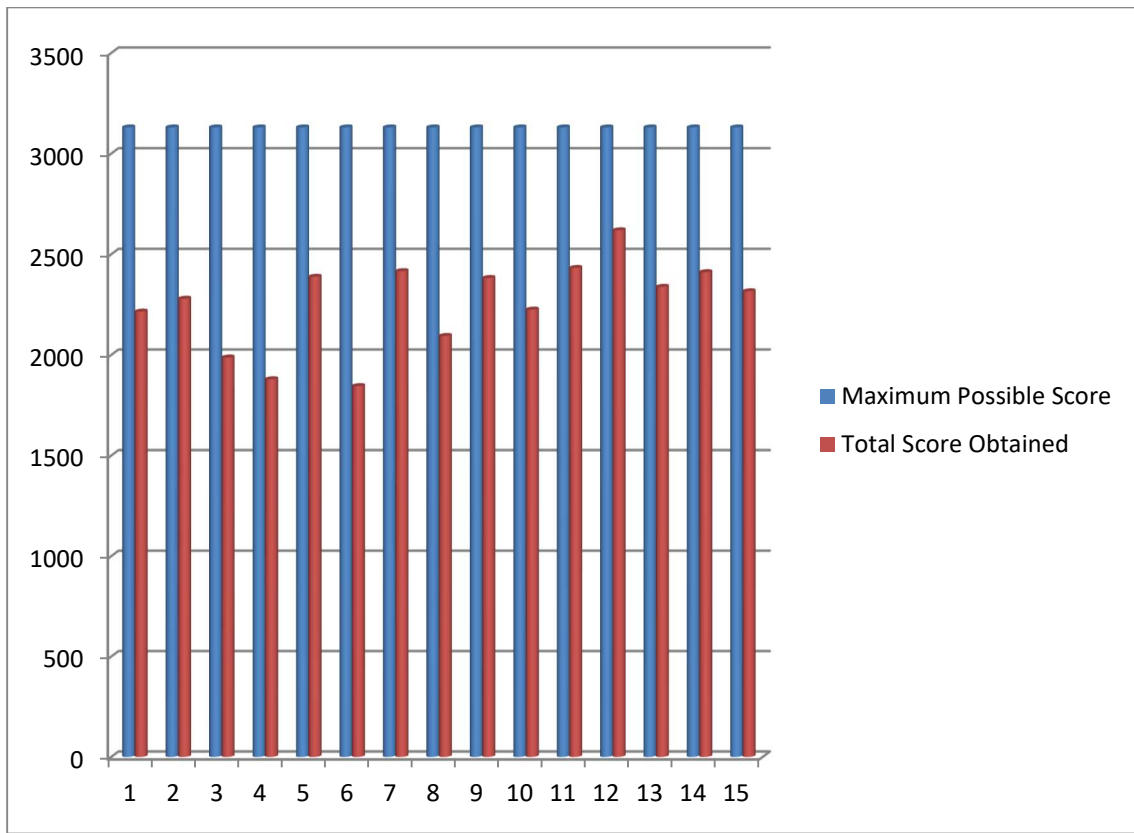
4. Name of Category: Excellent (05), Very Good (04), Good (03), Satisfactory (02), Poor (01)
5. Maximum Possible score: $626 \times 15 = 3130$
6. Question wise score gained:

Question Number	Maximum possible score	Score achieved	Percentage Score
1	3130	2215	70.77
2	3130	2279	72.81
3	3130	1987	63.48
4	3130	1879	60
5	3130	2388	76.29
6	3130	1845	58.95
7	3130	2416	77.19
8	3130	2094	66.9
9	3130	2382	76.1
10	3130	2225	71.09
11	3130	2432	77.7
12	3130	2619	83.67
13	3130	2338	74.7
14	3130	2411	77.29
15	3130	2316	73.99

Question wise percentage achievement graph:



Graph between maximum possible score and total score gained:

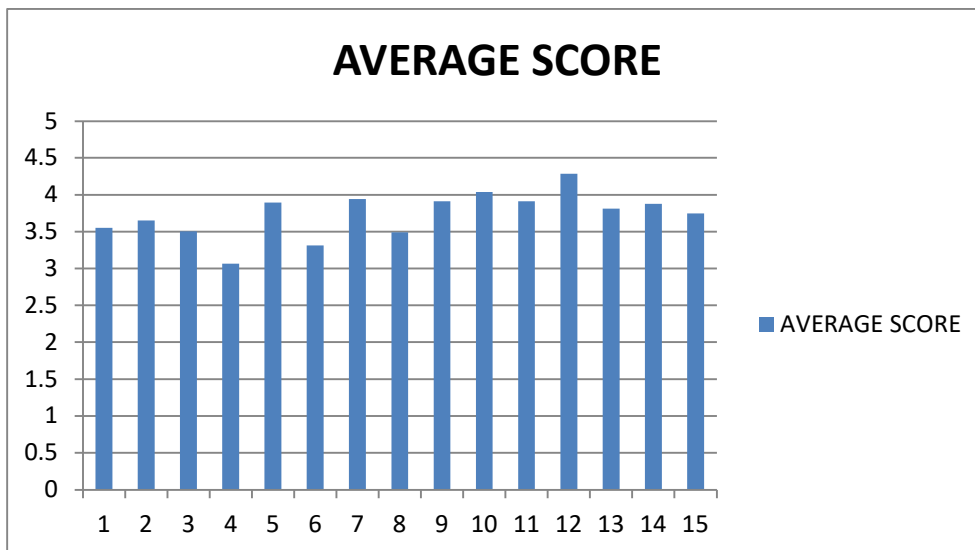


The above graph is plotted to show the difference between the maximum possible score and total score obtained for each question.

It is clear from the graph that the maximum difference is depicted in question no. 04

Question no. 12 fetched the least difference between the maximum possible score and total score obtained for each question.

Average score



The Highest average score gained for Question no. 12 is 4.29 and lowest average score gained for Question no. 04 is 3.07. Overall average score of the data is 3.68

Analysis: The table and graph as shown above depict that the average score of question no. - 01, 02, 03, 04, 06, and 08 are below the overall average while the average score of question no. 05, 07, 09-15 are above the overall average.

As per the above analysis/ observation the recommendation are being summarized as below:

1. Safe drinking water - Need Improvement
2. Classroom and furniture - Need Modification
3. Laboratories - Laboratories should be organized and instruments /equipment to be properly installed.
4. Clean toilets - Toilets should be cleaned.
5. Smart classroom and e-learning - Smart classroom and e-learning facility should be improved and the faculty member should be promoted to use more and more smart classroom facility.
6. Gymnasium and Indoor sports - Gymnasium and Indoor sports facility the physical education department should try to increase the availability of indoor sports facilities for students.

Signature:

Name of the Institution:

DR PDB Himalayan GOVT PG College KOTDWAR, UTTARAKHAND

Head of the Institution: PROF. JANKI PANWAR

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