# DR.P.D.B.H.GOVERNMENT P G COLLEGE KOTDWAR



# **BEST PRACTICE**

2018-19

## **BEST PRACTICE -01**

# **Title of the Practice:** Enquiry Counter

**Objective of the Practice:** The practice was setup to solve the queries of student/visitors so that excessive crowding can be avoided for which one employee was deployed in the booth.

**The Context:** With the increase in number of existing students, outsiders and visitor with many doubts, these all factors made college to think about the immediate solution towards the problem. Committee members established "Enquiry Counter" towards the prevailing situation to provide a solution.

**The Practice:** Enquiry Counter was setup to address the problem and provide immediate solution which was lead by existing employee and was rotated so that proper utilization of resources can be done. This practice worked as an effective tool to solve queries by students regarding, TC/CC/mark sheet, degrees, outsiders who used to visit college for any work related to admissions, library, UOU and IGNOU. This practice made college nuisance free while clearing student's issues with immediate solution and providing solutions to outsiders.

#### **Evidence of Success:**

- 1- Declining number of students In front of Enquiry Counter.
- 2- Correct answers towards the questions/queries of the students
- 3- Queries by outsiders being addressed nicely.

# **Problems Encountered and Resources Required:**

Addressing many students and visitors or solving their queries is not an easy task to do. Sometimes situation becomes chaotic and need other staff to tackle the situation too. Problems can be of various types that cannot be solved.

## **BEST PRACTICE -02**

**<u>Title of the Practice-</u>** Development of Patriotism in Students.

Objective of the Practice- The main objective of this practice was to increase the attendance of students in the college and to increase in the feeling of the Patriotism.

**The Context-** Till now, according to the guideline of the Government of India, it was mandatory to sing the National Anthem in various functions (like Republic Day, Independence Day, Gandhi Jayanti etc). But in the year 2017, the Government of Uttrakhand take an initiative that mandatory for the Government Colleges of Uttrakhand to sing the National Anthem at 10:00 am and National song at 04:00 pm.

**The Practice-** To follow the orders of Uttrakhand Government, the College has made mandatory National flag hosting, National anthem and National song for all the students and college staff in the session 2018-19. Under this guideline, on the opening of the college in the morning, the national flag is hosted by the principal of the college and the national anthem is sung by the students as well as all the staff of the college, the National song is sung at 4:00 pm and the National flag is taken down at a fixed time.

Evidence of Success- By organizing this event by the College has increased the attendance of students in the college, with this there has been an increase in the feeling of the nationalism and the feeling of devotion and respect towards the country. The biggest advantage of this has been that students have developed a tendency of punctuality and to remain in the college continuously from morning to evening.

# Problem Encountered and Resources Required-

The biggest Problem in this practice was related to the time table because the students whose classes did not start from 10:00 am or ended before 4:30 pm. they had to stay in the college continuously from 10:00 am to 4:00 pm. Due to which keeping them under discipline during their free period sometimes became complicated for the college.

PRINCIPAL GOVT. P.G. COLLEGE Kotdwara (Garhwal)